# WebSearch and Beyond 

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## Short History of IR

IR = search within doc. coll. for particular info. need (query)
B. C.
cave paintings
12th cent. A.D.
1450
1700s
1872
Dewey's decimal system
Card catalog
1940s-1950s
Computer

Harvard 1962 - 1965

Cornell 1965-1970


Gerard Salton

- Implemented on IBM 7094 \& IBM 360
- Based on matrix methods


## Term-Document Matrices

Start with dictionary of terms Words or phrases ( e.g., landing gear)

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## Index Each Document

## Humans scour pages and mark key terms

Count $f_{i j}=$ \# times term $i$ appears in document $j$
Term-Document Matrix

$$
\left.\begin{array}{ccccc} 
& \text { Doc } 1 & \text { Doc } 2 & \cdots & \text { Doc } \mathrm{n} \\
\text { Term } 1 \\
\text { Term } 2 \\
\vdots \\
\text { Term m } \\
f_{11} & f_{12} & \cdots & f_{1 n} \\
f_{21} & f_{22} & \cdots & f_{2 n} \\
\vdots & \vdots & \ddots & \vdots \\
f_{m 1} & f_{m 2} & \cdots & f_{m n}
\end{array}\right)=\boldsymbol{A}_{m \times n}
$$

## Query Matching

## Query Vector

$$
\mathbf{q}^{T}=\left(q_{1}, q_{2}, \ldots, q_{m}\right) \quad q_{i}= \begin{cases}\mathbf{1} & \text { if Term } i \text { is requested } \\ \mathbf{0} & \text { if not }\end{cases}
$$

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i.e., how close is $\mathbf{q}$ to each column $\mathbf{A}_{i}$ ?


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Use $\delta_{i}=\cos \theta_{i}=\frac{\mathbf{q}^{T} \mathbf{A}_{i}}{\|\mathbf{q}\|\left\|\mathbf{A}_{i}\right\|}$

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$$
\text { Use } \delta_{i}=\cos \theta_{i}=\frac{\mathbf{q}^{T} \mathbf{A}_{i}}{\|\mathbf{q}\|\left\|\mathbf{A}_{i}\right\|}
$$

Rank documents by size of $\delta_{i}$
Return Document $i$ to user when $\delta_{i} \geq$ tol

## Susan Dumais's Improvement


$\triangleright$ Approximate A with a lower rank matrix
$\triangleright$ Effect is to compress data in $\mathbf{A}$

2 patents for Bell/Telcordia

- Computer information retrieval using latent semantic structure. U.S. Patent No. 4,839,853, June 13, 1989.
- Computerized cross-language document retrieval using latent semantic indexing. U.S. Patent No. 5,301,109, April 5, 1994.
- LATENT SEMANTIC INDEXING


## Latent Semantic Indexing

Use a finite Fourier expansion of $\mathbf{A}$

$$
\begin{gathered}
\mathbf{A}=\sum_{i=1}^{r} \sigma_{i} \mathbf{Z}_{i}, \quad\left\langle\mathbf{Z}_{i} \mid \mathbf{Z}_{j}\right\rangle=\left\{\begin{array}{ll}
1 & i=j, \\
0 & i \neq j,
\end{array} \quad\left|\sigma_{1}\right| \geq\left|\sigma_{\mathbf{2}}\right| \geq \cdots \geq\left|\sigma_{r}\right|\right. \\
\left|\sigma_{i}\right|=\left|\left\langle\mathbf{Z}_{i} \mid \mathbf{A}\right\rangle\right|=\text { amount of } \mathbf{A} \text { in direction of } \mathbf{Z}_{i}
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Realign data along dominant directions $\left\{\mathbf{Z}_{1}, \ldots, \mathbf{Z}_{k}, \mathbf{Z}_{k+1}, \ldots, \mathbf{Z}_{r}\right\}$

- Project $\mathbf{A}$ onto span $\left\{\mathbf{Z}_{1}, \mathbf{Z}_{2}, \cdots, \mathbf{Z}_{k}\right\}$


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Truncate: $\quad \mathbf{A}_{k}=P(\mathbf{A})=\sigma_{1} \mathbf{Z}_{1}+\sigma_{2} \mathbf{Z}_{2}+\cdots+\sigma_{k} \mathbf{Z}_{k}$

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"Best" mathematical solution
- SVD: $\mathbf{A}=\mathbf{U D V}{ }^{T}=\sum \sigma_{i} \mathbf{u}_{i} \mathbf{v}_{i}^{T} \quad \mathbf{Z}_{i}=\mathbf{u}_{i} \mathbf{v}_{i}^{T}$


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- Finding optimal compression requires empirical tuning


## Web Documents

## Different from other document collections

- It's huge
- Billions of pages, where average page size $\geq 500 \mathrm{~KB}$
- Many-many times the size of Library of Congress print collection


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- It has many users
- Google alone processes more than 620 million queries per day


## Web Search Components

Web Crawlers


Software robots gather web pages

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Stores docs and snippits

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Stores docs and snippits

Doc Server

Index Server


Scans pages and does term indexing Terms $\longrightarrow$ Pages (similar to book index)

## The Ranking Module

- Measure the importance of each page



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Google's PageRank = Google's \$\$\$\$\$

## The Process



Web Server

## The Process



## The Process



## The Process



## The Process



## Search

## 1.8 million

Google shares given to Stanford University for an exclusive license of the PageRank patent (owned by the university). They were sold in 2005 for $\$ 336$ million.

## Daily page views for Google.com

## 7.2.

Monthly worldwide searches on Google sites 87,

Daily visitors to Google.com 620

Google.com's global website ranking

1
The amount of data processed daily by Google $20_{n}$

## Google Search support for fictional languages:

Leetspeak (H4xOr), Klingon, Pig Latin, Elmer Fudd and Bork, bork, bork!


## Take Your Pick

Amount of Internet search results that Web surfers typically scan before selecting one

*Top results without reading through the whole page Note: Sample size is 2,369 people Sources: JupiterResearch; iProspect

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## Web

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## Money

## \$2,718,281,828

The target for Google's IPO on April 29, 2004. This somewhat strange number is the equivalent of the mathematical constant e in billions ( $\mathbf{e} \approx \mathbf{2 . 7 1 8 2 8 1 8 2 8}$ ).


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## How To Measure "Importance"

Landmark Result Paper


Survey Paper—Big Bib


## How To Measure "Importance"

## Landmark Result Paper



Authorities

## Survey Paper-Big Bib



Hubs

## How To Measure "Importance"

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Hubs

- Good hubs point to good authorities
- Good authorities are pointed to by good hubs


## HITS

## Determine Authority \& Hub Scores



Jon Kleinberg

- $h_{i}=$ hub score for $P_{i}$


## HITS

## Hypertext Induced Topic Search (1998)

## Determine Authority \& Hub Scores

- $a_{i}=$ authority score for $P_{i}$


Jon Kleinberg

- $h_{i}=$ hub score for $P_{i}$

Successive Refinement

- Start with $h_{i}=1$ for all pages $P_{i} \Rightarrow \mathbf{h}_{0}=$
$\Rightarrow h_{0}=\left[\begin{array}{c}1 \\ 1 \\ \vdots \\ 1\end{array}\right]$


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- Define Authority Scores (on the first pass)


Jon Kleinberg

$$
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a_{\mathbf{1}} \\
a_{\mathbf{2}} \\
\vdots \\
a_{n}
\end{array}\right]=\mathbf{L}^{T} \mathbf{h}_{\mathbf{0}} \quad \begin{aligned}
& L_{i j}= \begin{cases}1 & P_{i} \rightarrow P_{j} \\
\mathbf{0} & P_{i} \nrightarrow P_{j}\end{cases}
\end{aligned}
$$

## HITS Algorithm

Refine Hub Scores

$$
\text { - } h_{i}=\sum_{j: P_{i} \rightarrow P_{j}} a_{j} \Rightarrow \mathbf{h}_{1}=\mathbf{L} \mathbf{a}_{\mathbf{1}} \quad L_{i j}= \begin{cases}1 & P_{i} \rightarrow P_{j} \\ \mathbf{0} & P_{i} \nrightarrow P_{j}\end{cases}
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Successively Re-refine Authority \& Hub Scores

- $\mathbf{a}_{1}=\mathbf{L}^{T} \mathbf{h}_{0}$


## HITS Algorithm

## Refine Hub Scores

$$
\text { - } h_{i}=\sum_{j: P_{i} \rightarrow P_{j}} a_{j} \Rightarrow \mathbf{h}_{1}=\mathbf{L a}_{1} \quad L_{i j}= \begin{cases}1 & P_{i} \rightarrow P_{j} \\ 0 & P_{i} \nrightarrow P_{j}\end{cases}
$$

Successively Re-refine Authority \& Hub Scores

- $\mathbf{a}_{1}=\mathbf{L}^{T} \mathbf{h}_{0}$
- $\mathbf{h}_{1}=\mathbf{L a}_{1}$


## HITS Algorithm

## Refine Hub Scores

$$
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- $\mathbf{h}_{1}=\mathbf{L a}_{1}$
$\mathbf{a}_{\mathbf{2}}=\boldsymbol{L}^{T} \mathbf{h}_{1}$


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Successively Re-refine Authority \& Hub Scores

$$
\begin{aligned}
\bullet \mathbf{a}_{1}=\mathbf{L}^{T} \mathbf{h}_{0} & \\
\qquad \circ \mathbf{h}_{1}=L \mathbf{a}_{1} & \\
& \bullet \mathbf{a}_{2}=\mathbf{L}^{T} \mathbf{h}_{1} \\
& \circ \mathbf{h}_{\mathbf{2}}=\mathbf{L} \mathbf{a}_{\mathbf{2}}
\end{aligned}
$$

## HITS Algorithm

## Refine Hub Scores

$$
\text { - } h_{i}=\sum_{j: P_{i} \rightarrow P_{j}} a_{j} \Rightarrow \mathbf{h}_{1}=\mathbf{L} \mathbf{a}_{1} \quad L_{i j}= \begin{cases}1 & P_{i} \rightarrow P_{j} \\ 0 & P_{i} \nrightarrow P_{j}\end{cases}
$$

## Successively Re-refine Authority \& Hub Scores

- $\mathbf{a}_{1}=\mathbf{L}^{T} \mathbf{h}_{0}$
- $\mathbf{h}_{1}=L \mathbf{a}_{1}$

$$
\mathbf{a}_{\mathbf{2}}=\mathbf{L}^{T} \mathbf{h}_{1}
$$

- $h_{2}=L a_{2}$

Combined Iterations

- $\mathbf{A}=\mathbf{L}^{T} \mathbf{L}$ (authority matrix)


## HITS Algorithm

## Refine Hub Scores

$$
\text { - } h_{i}=\sum_{j: P_{i} \rightarrow P_{j}} a_{j} \Rightarrow \mathbf{h}_{1}=\mathbf{L a}_{1} \quad L_{i j}= \begin{cases}1 & P_{i} \rightarrow P_{j} \\ 0 & P_{i} \nrightarrow P_{j}\end{cases}
$$

## Successively Re-refine Authority \& Hub Scores

- $\mathbf{a}_{\mathbf{1}}=\mathbf{L}^{T} \mathbf{h}_{\mathbf{0}}$
- $h_{1}=L \mathbf{a}_{1}$

$$
\mathbf{a}_{\mathbf{2}}=\mathbf{L}^{T} \mathbf{h}_{1}
$$

- $h_{2}=L a_{2}$

Combined Iterations

- $\mathbf{A}=\mathbf{L}^{T} \mathbf{L}$ (authority matrix) $\quad \mathbf{a}_{k}=\mathbf{A} \mathbf{a}_{k-1} \rightarrow \mathbf{e}$-vector (direction)


## HITS Algorithm

## Refine Hub Scores

$$
\text { - } h_{i}=\sum_{j: P_{i} \rightarrow P_{j}} a_{j} \Rightarrow \mathbf{h}_{1}=\mathbf{L a}_{1} \quad L_{i j}= \begin{cases}1 & P_{i} \rightarrow P_{j} \\ 0 & P_{i} \nrightarrow P_{j}\end{cases}
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$$
\mathbf{a}_{\mathbf{2}}=\mathbf{L}^{T} \mathbf{h}_{1}
$$

- $h_{2}=L a_{2}$

Combined Iterations

- $\mathbf{A}=\mathbf{L}^{T} \mathbf{L}$ (authority matrix) $\quad \mathbf{a}_{k}=\mathbf{A} \mathbf{a}_{k-\mathbf{1}} \rightarrow \mathbf{e}$-vector
- $\mathbf{H}=\mathbf{L} \mathbf{L}^{T}$ (hub matrix) $\quad \mathbf{h}_{k}=\mathbf{H h}_{k-1} \rightarrow \mathbf{e}$-vector


## HITS Algorithm

Refine Hub Scores

$$
\text { - } h_{i}=\sum_{j: P_{i} \rightarrow P_{j}} a_{j} \Rightarrow \mathbf{h}_{1}=\mathbf{L} \mathbf{a}_{1} \quad L_{i j}= \begin{cases}1 & P_{i} \rightarrow P_{j} \\ 0 & P_{i} \nrightarrow P_{j}\end{cases}
$$

Successively Re-refine Authority \& Hub Scores

$$
\text { - } \mathbf{a}_{1}=\mathbf{L}^{T} \mathbf{h}_{0}
$$

$$
\begin{aligned}
\bullet \mathbf{h}_{1}= & \mathbf{L} \mathbf{a}_{1} \\
& \bullet \mathbf{a}_{2}=\mathbf{L}^{T} \mathbf{h}_{1} \\
& \bullet \mathbf{h}_{2}=\mathbf{L a}_{\mathbf{2}}
\end{aligned}
$$

Combined Iterations

$$
\begin{array}{ll}
\text { - } \mathbf{A}=\mathbf{L}^{T} \mathbf{L} \text { (authority matrix) } & \mathbf{a}_{k}=\mathbf{A} \mathbf{a}_{k-1} \rightarrow \mathbf{e} \text {-vector } \\
\text { - } \mathbf{H}=\mathbf{L L}^{T} \text { (hub matrix) } & \mathbf{h}_{k}=\mathbf{H h}_{k-1} \rightarrow \text { e-vector } \\
\text { (direction) }
\end{array}
$$

## Compromise

1. Do direct query matching

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2. Build neighborhood graph

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2. Build neighborhood graph

3. Compute authority \& hub scores for just the neighborhood

## Pros \& Cons

## Advantages

- Returns satisfactory results
- Client gets both authority \& hub scores


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- Too much has to happen while client is waiting


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## Pros \& Cons

## Advantages

- Returns satisfactory results
- Client gets both authority \& hub scores

Disadvantages

- Too much has to happen while client is waiting
- Custom built neighborhood graph needed for each query
- Two eigenvector computations needed for each query
- Scores can be manipulated by creating artificial hubs


## HITS Applied





## Google's PageRank

(Lawrence Page \& Sergey Brin 1998)
The Google Goals

- Create a PageRank $r(P)$ that is not query dependent
$\triangleright$ Off-line calculations - No query time computation


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- One link to $P$ from Yahoo! is important
- Many links to $P$ from me is not


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- Let the Web vote with in-links
$\triangleright$ But not by simple link counts
- One link to $P$ from Yahoo! is important
- Many links to $P$ from me is not
- Share The Vote
$\triangleright$ Yahoo! casts many "votes"
- value of vote from Yahoo! is diluted
$\triangleright$ If Yahoo! "votes" for $n$ pages
- Then $P$ receives only $r(Y) / n$ credit from $Y$


## PageRank

## Google's Original Idea

$$
r(P)=\sum_{P \in \mathcal{B}_{P}} \frac{r(P)}{|P|}
$$

$\mathcal{B}_{P}=\{$ all pages pointing to $P\}$
$|P|=$ number of out links from $P$

## PageRank

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Start with $r_{0}\left(P_{i}\right)=1 / n$ for all pages $P_{1}, P_{2}, \ldots, P_{n}$

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## Successive Refinement

Start with $r_{0}\left(P_{i}\right)=1 / n \quad$ for all pages $P_{1}, P_{2}, \ldots, P_{n}$
Iteratively refine rankings for each page

$$
r_{1}\left(P_{i}\right)=\sum_{P \in \mathcal{B}_{P_{i}}} \frac{r_{0}(P)}{|P|}
$$

## PageRank

Google's Original Idea

$$
r(P)=\sum_{P \in \mathcal{B}_{P}} \frac{r(P)}{|P|}
$$

$\mathcal{B}_{P}=\{$ all pages pointing to $P\}$
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## Successive Refinement

Start with $r_{0}\left(P_{i}\right)=1 / n \quad$ for all pages $P_{1}, P_{2}, \ldots, P_{n}$
Iteratively refine rankings for each page

$$
\begin{aligned}
r_{1}\left(P_{i}\right)= & \sum_{P \in \mathcal{B}_{P_{i}}} \frac{r_{0}(P)}{|P|} \\
& r_{2}\left(P_{i}\right)=\sum_{P \in \mathcal{B}_{P_{i}}} \frac{r_{1}(P)}{|P|}
\end{aligned}
$$

## PageRank

Google's Original Idea

$$
r(P)=\sum_{P \in \mathcal{B}_{P}} \frac{r(P)}{|P|}
$$

$\mathcal{B}_{P}=\{$ all pages pointing to $P\}$
$|P|=$ number of out links from $P$

## Successive Refinement

Start with $r_{0}\left(P_{i}\right)=1 / n \quad$ for all pages $P_{1}, P_{2}, \ldots, P_{n}$ Iteratively refine rankings for each page

$$
\begin{gathered}
r_{1}\left(P_{i}\right)=\sum_{P \in \mathcal{B}_{P_{i}}} \frac{r_{0}(P)}{|P|} \\
r_{2}\left(P_{i}\right)=\sum_{P \in \mathcal{B}_{P_{i}}} \frac{r_{1}(P)}{|P|} \\
\ddots \\
\\
\quad r_{j+1}\left(P_{i}\right)=\sum_{P \in \mathcal{B}_{P_{i}}} \frac{r_{j}(P)}{|P|}
\end{gathered}
$$

## In Matrix Notation

## After Step $k$

$$
-\pi_{k}^{T}=\left[r_{k}\left(P_{1}\right), r_{k}\left(P_{2}\right), \cdots, r_{k}\left(P_{n}\right)\right]
$$

## In Matrix Notation

## After Step $k$

$$
\begin{aligned}
& -\pi_{k}^{T}=\left[r_{k}\left(P_{1}\right), r_{k}\left(P_{2}\right), \cdots, r_{k}\left(P_{n}\right)\right] \\
& \text { - } \boldsymbol{\pi}_{k+1}^{T}=\boldsymbol{\pi}_{k}^{T} \mathbf{H} \quad \text { where } \quad h_{i j}= \begin{cases}\mathbf{1} /\left|P_{i}\right| & \text { if } i \rightarrow j \\
\mathbf{0} & \text { otherwise }\end{cases}
\end{aligned}
$$

## In Matrix Notation

## After Step $k$

$$
\begin{aligned}
& \text { - } \boldsymbol{\pi}_{k}^{T}=\left[r_{k}\left(P_{1}\right), r_{k}\left(P_{2}\right), \cdots, r_{k}\left(P_{n}\right)\right] \\
& \text { - } \boldsymbol{\pi}_{k+1}^{T}=\boldsymbol{\pi}_{k}^{T} \mathbf{H} \quad \text { where } \quad h_{i j}= \begin{cases}1 /\left|P_{i}\right| & \text { if } i \rightarrow j \\
0 & \text { otherwise }\end{cases}
\end{aligned}
$$

- PageRank vector $=\boldsymbol{\pi}^{T}=\lim _{k \rightarrow \infty} \pi_{k}^{T}=$ eigenvector for $\mathbf{H}$

$$
\boldsymbol{\pi}^{T}=\boldsymbol{\pi}^{T} \mathbf{H}
$$

## Tiny Web



## Tiny Web



## Tiny Web



## Tiny Web



## Tiny Web



## Tiny Web



## Tiny Web



## Tiny Web


$\triangleright$ A random walk on the Web Graph

## Tiny Web

(2)
$\triangleright$ A random walk on the Web Graph
$\triangleright$ PageRank $=\pi_{i}=$ amount of time spent at $P_{i}$

## Tiny Web


$\triangleright$ Dead end page (nothing to click on) — a "dangling node"

## Tiny Web



## The Fix

## Allow Web Surfers To Make Random Jumps

## The Fix

Allow Web Surfers To Make Random Jumps

- Replace zero rows with $\frac{\mathbf{e}^{T}}{n}=\left(\frac{1}{n}, \frac{1}{n}, \ldots, \frac{1}{n}\right)$

$$
\mathbf{S}=\begin{gathered}
\\
P_{1} \\
P_{2} \\
P_{\mathbf{3}} \\
P_{4} \\
P_{5} \\
P_{6}
\end{gathered}\left(\begin{array}{cccccc}
P_{1} & P_{\mathbf{2}} & P_{\mathbf{3}} & P_{4} & P_{5} & P_{6} \\
\mathbf{0} & \mathbf{1} / \mathbf{2} & \mathbf{1} / \mathbf{2} & \mathbf{0} & \mathbf{0} & \mathbf{0} \\
1 / 6 & 1 / 6 & 1 / 6 & 1 / 6 & 1 / 6 & 1 / 6 \\
\mathbf{1 / 3} & \mathbf{1 / 3} & \mathbf{0} & \mathbf{0} & \mathbf{1 / 3} & \mathbf{0} \\
\mathbf{0} & \mathbf{0} & \mathbf{0} & \mathbf{0} & \mathbf{1 / 2} & \mathbf{1 / 2} \\
\mathbf{0} & \mathbf{0} & \mathbf{0} & \mathbf{1 / 2} & \mathbf{0} & \mathbf{1 / 2} \\
\mathbf{0} & \mathbf{0} & \mathbf{0} & \mathbf{1} & \mathbf{0} & \mathbf{0}
\end{array}\right)
$$

## Nasty Problem

## The Web Graph Is Not Strongly Connected

## Nasty Problem

## The Web Graph Is Not Strongly Connected

- i.e., $S$ is a reducible matrix

$\mathrm{S}=$|  |
| :---: |
| $P_{1}$ |
| $P_{2}$ |
| $P_{3}$ |
| $P_{4}$ |
| $P_{5}$ |
| $P_{6}$ |\(\left(\begin{array}{cccccc}P_{1} \& P_{2} \& P_{3} \& P_{4} \& P_{5} \& P_{6} <br>

0 \& 1 / 2 \& 1 / 2 \& 0 \& 0 \& 0 <br>
1 / 6 \& 1 / 6 \& 1 / 6 \& 1 / 6 \& 1 / 6 \& 1 / 6 <br>
1 / 3 \& 1 / 3 \& 0 \& 0 \& 1 / 3 \& 0 <br>
0 \& 0 \& 0 \& 0 \& 1 / 2 \& 1 / 2 <br>
0 \& 0 \& 0 \& 1 / 2 \& 0 \& 1 / 2 <br>
0 \& 0 \& 1 \& 0 \& 0\end{array}\right)\)

## Irreducibility Is Not Enough

Could Get Trapped Into A Cycle

$$
\begin{gathered}
P_{i} \rightarrow P_{j} \rightarrow P_{i} \\
\pi^{T}=\left(\begin{array}{llcllllll}
0 & \cdots & 1 / 2 & 0 & \cdots & 1 / 2 & 0 & \cdots & 0
\end{array}\right) \\
\\
\\
\\
\\
\\
i
\end{gathered}
$$

## The Google Fix

## Allow A Random Jump From Any Page

$$
\mathbf{G}=\alpha \mathbf{S}+(1-\alpha) \mathbf{E}>\mathbf{0}, \quad \mathbf{0}<\alpha<\mathbf{1}
$$

$$
\mathbf{E}=\frac{1}{n}\left[\begin{array}{cccc}
1 & 1 & \cdots & 1 \\
1 & 1 & \cdots & 1 \\
\vdots & \vdots & \ddots & \vdots \\
1 & 1 & \cdots & 1
\end{array}\right] \quad \boldsymbol{\pi}^{T} \mathbf{G}=\boldsymbol{\pi}^{T}
$$

## The Google Fix

## Allow A Random Jump From Any Page

$$
\begin{gathered}
-\mathbf{G}=\alpha \mathbf{S}+(1-\alpha) \mathbf{E}>\mathbf{0}, \quad \mathbf{0}<\alpha<\mathbf{1} \\
\mathbf{E}=\frac{1}{n}\left[\begin{array}{cccc}
1 & 1 & \cdots & 1 \\
1 & 1 & \cdots & 1 \\
\vdots & \vdots & \ddots & \vdots \\
1 & 1 & \cdots & 1
\end{array}\right] \quad \boldsymbol{\pi}^{T} \mathbf{G}=\boldsymbol{\pi}^{T} \\
\mathbf{E}=\mathbf{u v}^{T}=\left[\begin{array}{c}
u_{1} \\
u_{2} \\
\vdots \\
u_{n}
\end{array}\right]\left[\begin{array}{llll}
v_{1} & v_{2} & \cdots & v_{n}
\end{array}\right]=\left[\begin{array}{cccc}
u_{1} v_{1} & u_{1} v_{2} & \cdots & u_{1} v_{n} \\
u_{2} v_{1} & u_{2} v_{2} & \cdots & u_{2} v_{n} \\
\vdots & \vdots & \ddots & \vdots \\
u_{n} v_{1} & u_{n} v_{2} & \cdots & u_{n} v_{n}
\end{array}\right]
\end{gathered}
$$

## Personalization is Coming

# The Wall Street Journal <br> Search Engines Seek to Get Inside Your Head 

Google, Others Start to Comb Users' Online Habits to Tailor Results to Personal Interests

## By Jessica E. Vascellaro

And Kevin J. Delaney

SEARCH ENGINES have long generated the same results for queries whether the person searching was a mom, mathematician or movie star. Now, who you are and what you're interested in is starting to affect the outcome of your search.

Google Inc. and a wide range of start-ups are trying to translate factors like where you live, the ads you click on and the types of restaurants you search for into more-relevant search results. A chef who searched for "beef," for example, might be more likely to find recipes than encyclopedia

entries about livestock. And a film buff who searched for a new movie might see detailed articles about the making of the film, rather than ticket-buying sites.

Google has been enhancing and more widely deploying its search-personalization technology. Within coming weeks, Google users who are logged in will begin having their search results reordered based oninformationthey have provided to Google. For instance, they may have entered a city to receive weather forecasts on a personalized Google home page. As a result, a user in New York who types in "Giants" might see higher search results for the football team than a user in San Francisco, who might be more interested in the Giants baseball team.

Consumers who use its Web-history service to track previous search queries currently get results that are influenced by those queries and the sites they have clicked on. The company plans eventually to offer personalization based on a user's Web-browsing history-including sites people visited without going through Google-when users agree to let Google track it.

Also, within three to five years, Google will
Please turn to page D8

## Always Changing

## PR Augmented With Content Scores For Final Rankings

"Metrics" Are Proprietary — But Known Examples

- Whether query terms appear in the title or the body
- Number of times query terms appear in a page
- Proximity of multiple query words to one another
- Appearance of query terms in a page (e.g., headings in bold font score higher)
- Content of neighboring web pages


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## Every Thursday

- Three dozen engineers, product managers, and executives make Google smarter
- This year (2010), Google plans to introduce about 550 improvements


## Improvement History

## Backrub [September 1997]

- Had run on Stanford servers for almost two years-renamed Google.


## New algorithm [August 2001]

- Search algorithm completely revamped-incorporated additional ranking criteria


## Local connectivity analysis [February 2003]

- Gives more weight to links from authoritative sites


## Fritz [Summer 2003]

- Update the index constantly instead of in big batches


## Personalization [June 2005]

- Mine search behavior to provide individualized results


## Bigdaddy [December 2005]

- Engine update allows for more-comprehensive Web crawling


## Universal search [May 2007]

- Provide links to any medium (image, news, books) on the same results page

Real-Time Search [December 2009]

- Results from Twitter and blogs as they are published


## Conclusion

## Google and PageRank is Changinged The World

Thank You

